



one touch | 815  
one touch | 815D

## Quick Start Guide

For more information about how to use the phone, please go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com) to download complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.



www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 26 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATELone touch.

English - CJB2610ALAA8

### 5.3 Write message

You can select "Messages"Write new SMS/MMS" from the main menu or access from widget to write text/multimedia message. For dual SIM model, you can type a message and select to send it to a recipient in either the SIM1 or SIM2 directory<sup>(1)</sup>. One or more recipients can be added from contact list and you can remove a recipient by pressing Delete key. Press "Contacts" through key to multi-select recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos, audio, slides or attachments are inserted; Subject, CC/BCC/email address is added; or the message contains more than 8 pages of text.



An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

## 6 Email.....



Your phone has an email client with the settings pre-defined for a few popular email services like – Google Mail, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

## 7 Push mail.....

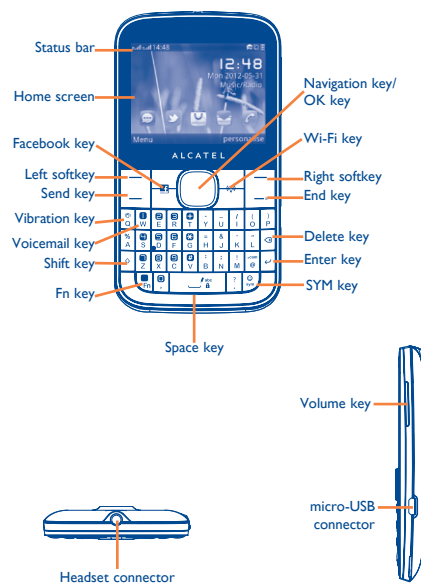


The **One Touch Mail** is a unique messaging service that will enable you to send and receive email messages directly from your mobile device. The One Touch Mail messaging service notifies you with a specific sound and a message on your screen every time a new message arrives. Even when the application is in idle or in standby mode, the email messaging service on your mobile device is still available.

<sup>(1)</sup> one touch 815D only.

## Your mobile.....

### 1.1 Keys and connectors



- Press to go left/right/up/down
- Press to confirm an option
- Press and hold to enter Music player
- Left softkey
  - Access main menu
- Send key
  - Pick up/Send a call
  - Press: Enter Call log
  - Press and hold: Enter Fake call
- Right softkey
  - Access contacts
- Press: End a call
- Return to the Home screen
- Press and hold: Power on/off
- Vibration alert

- Press and hold: Access your voicemail
- Press to input capitalized characters
- Press once: Input a top-half character
- Press twice: Lock the keyboard in top-half key input mode
- Press and hold: Input top-half characters only until key is released
  - Fn+ B: Access Bluetooth
  - Fn+ M: Access Music
  - Fn + P: Access Profiles
  - Fn + J: Access Java applications
- Press: Enter a space (on edit mode)
  - Confirm an option (on edit mode)
  - Unlock the keypad (on Home screen)
- Press and hold: Access language list (on edit mode)
  - Lock the keypad (on Home screen)

<sup>(1)</sup>

- Press to enter Facebook main menu.
- Enter Wi-Fi list and refresh
- Press: Confirm an option
  - Enter the next line (on edit mode)

### 1.2 Status bar icons<sup>(1)</sup>

#### In one touch 815:

- Battery charge level.**
- Vibrate alert:** your phone vibrates, but does not ring or beep with the exception of the alarm.
- Bluetooth status** (Activated).
- Bluetooth status** (Connected to an audio device).
- Java status** (Activated).
- Headset connected.**
- Call forwarding activated:** your calls are forwarded.
- Alarm or appointments programmed.**
- Level of network reception.**
- Voicemail message arrived.**

<sup>(1)</sup> The icons and illustrations in this guide are provided for informational purposes only.

<sup>(1)</sup>

- Missed calls.**
- Call in progress.**
- Stopwatch is active.**
- Radio is on.**
- Email unread.**
- Wap messages<sup>(1)</sup>.**
- Roaming.**
- SD card scanning completed.**
- Line switching<sup>(1)</sup>:** indicates the selected line.
- GPRS connection status** (Activated).
- GPRS connecting.**
- EDGE connecting.**
- EDGE attached.**
- Music active.**
- Wi-Fi activated.**
- MMS receipt in progress.**
- Sending a MMS.**

<sup>(1)</sup> Depending on your network operator.

- Silence mode:** your phone does not ring, beep or vibrate with the exception of the alarm.
- SMS unread.**
- MMS unread.**
- (Flickering) Message list is full:** your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.
- Flight mode.**

#### In one touch 815D:

- Level of network reception.**
- Call forwarding activated:** your calls are forwarded.
- GPRS connection status** (Activated).
- GPRS connecting.**
- EDGE connecting.**
- EDGE attached.**
- Music active.**
- Wi-Fi activated.**
- MMS receipt in progress.**
- Sending a MMS.**

### 1.3 Home screen

#### 1.3.1 Widget bar

Widgets are convenient shortcuts for quick access from the Home screen.

You can customize widget bar by "Settings/Phone settings/Widget bar".

#### 1.3.2 Change wallpaper

You can select a folder to choose one image as favourite wallpaper by selecting "Options/Set as/Wallpaper".

### 14.3 Java.....

Your ALCATEL ONE TOUCH phone may include<sup>(1)</sup> some Java™ applications and games. You can also download new applications and games to your phone.

## 15 Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- store them as your creations in SD card or phone.
- send them in a multimedia message (MMS) to a mobile phone or an email address.
- send them directly by MMS, Email, Bluetooth.
- customise your Home screen.
- select them as incoming call image to a contact in your Contacts.
- transfer them by data cable or microSD card to your computer.

## 16 Profiles.....

With this menu, you may personalise ringtones for different events and environments.

### 14.2 Ebook.....

A bookshelf contains the electronic books (.txt file only). While reading the book, you may add bookmark, or reach the text by searching words, phrases (Options/Find, Options/Jump to).

<sup>(1)</sup> Depending on your country or your operator.

## 2 Getting started.....

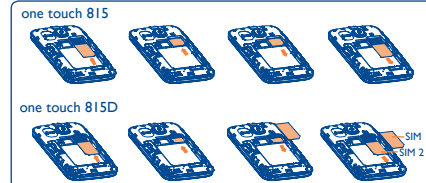
### 2.1 Set-up

#### Removing or installing the back cover



#### Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

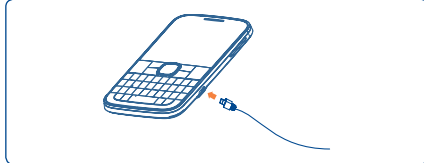
#### Installing or removing the battery



Insert and click the battery into place, then close the telephone cover. Unclip the cover, then remove the battery.

<sup>(1)</sup>

### Charging the battery



Connect the battery charger to your phone and mains socket respectively.



To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

### 2.2 Power on your phone

Hold down the key until the telephone powers on.

### 2.3 Power off your phone

Hold down the key from the Home screen.

## 3 Making a call.....

Dial the desired number then press the send key to place the call. The number you entered can be saved to Contacts by selecting "Save". If you make a mistake, you may press Right softkey or Delete key to delete the incorrect digits.

To hang up the call, press the key.

## 4 Menu arrange.....

It is designed to vary according to your preference.

### Change the order

Access the main menu, focus on the main menu item you want to move, select "Options>Select to move", and tick "i" will be shown on the item you selected, then release it to your favourite destination.

### Show/Hide

Access the main menu, select "Options/Add and remove menu", and select the left check box of the selected menu once to show/hide, and then select "Done" to save the operation.

## 5 Messages.....

### 5.1 Access

- You may access this menu using the following options:
- Access from the main menu by selecting "Messages".
- Select from widget bar, and then enter the sub-menu you require.

### 5.2 Conversational On (Off) mode

In conversational on mode, you can view chat history in chronological order. In conversational off mode, you may have access to the following folders: **Inbox**, **Outbox**, **Sent**, **Drafts**, **Voicemail**, **Broadcast SMS**, **Empty folder**, **Archive**, **Templates**, **Settings**. Conversational view mode is set as default. You may switch to conventional mode by selecting "Options/Settings/Switch view mode".

### 21.6 Alarm.....

Your mobile phone has a built-in alarm clock with a snooze feature.

### 21.7 Voice alarm.....

With this menu, you may create the voice file and set it as the alarm.

### 21.8 World clock.....

The World clock shows current local time and the time zone in different cities.

### 21.9 Converter.....

You can use the Weight and Length conversion by selecting the unit you wish to convert, then press to input the digits. Finally confirm with "OK".

ALCATEL is a trademark of Alcatel-Lucent and is used under license by TCT Mobile Limited.

All rights reserved © Copyright 2012 TCT Mobile Limited.

TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.



### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.


<sup>(1)</sup>





## 22 Settings .....



From the main menu, select the menu icon  and select the function of your choice in order to customise your telephone: **Phone settings, Call settings, Security, Network, Connectivity, Restore default, Dual SIM switch, Dual SIM settings**<sup>(1)</sup>.

## 23 Making the most of your mobile .....

### PC suite

You can download PC Suite for free from the website ([www.alcatelonetouch.com](http://www.alcatelonetouch.com)). The PC suite includes:

#### • Backup/restore

You can backup the important data in your mobile and restore them when needed.

#### • GPRS modem

Use your mobile phone to connect PC to the internet.

#### • Multimedia Personalization

Customize your mobile with images, animations and melodies.

#### • Messages

You can compose SMS/MMS easily on your PC and transfer them to your phone.

#### Supported Operating Systems

Windows XP/Vista/Windows 7.

### ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website ([www.alcatelonetouch.com](http://www.alcatelonetouch.com)) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before upgrading.

#### Supported Operating Systems

Windows XP/Vista/Windows 7.

### Webcam<sup>(1)</sup>

You can use your phone as a webcam for instant messaging on your PC.

• Connect your phone to PC via USB cable.

• Go to **"My computer"** folder on your PC and find USB video device (Under Scanners & Cameras).

## 24 Latin input mode .....

There are two text entry methods that can be used to write messages:


- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters.
- CooTek mode: this mode can perform predictive input in hardware keypad and supports multi-language input.

#### Keypad inputting:

 Press to input capitalized characters

 Press once: Input a top-half character

 Press twice: Lock the keyboard in top-half key input mode

 Press and hold: Input top-half characters only until key is released

 Press: Delete one by one


 Press and hold: Delete all


 Press: Enter a space

 Confirm an option

 Press and hold: Access language list

 Press: Confirm an option

 Enter the next line

 Hold down Fn key, then press SYM key to enter symbol table

## Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

#### • TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas. When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• **CONDITIONS OF USE:**

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass mass display, is damaged, cracked or broken to avoid any injury.

Do not point it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.


Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

 **PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

**• PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• **BATTERY:**

Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60 °C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

**In European Union countries:**

These collection points are accessible free of charge. All phones with this sign must be brought to these collection points.

**In non European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS**

• **CHARGERS**

Mains powered chargers will operate within the temperature range of: 0 °C to 40 °C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC.

Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• **RADIO WAVES:**

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

**THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

one touch 815:			
Maximum SAR for this model and conditions under which it was recorded.			
Head SAR	GSM900 + Wi-Fi + Bluetooth	0.648 W/kg	
Body-worn SAR	GSM900 + Wi-Fi + Bluetooth	0.847 W/kg	

### one touch 815D:

Maximum SAR for this model and conditions under which it was recorded.			
Head SAR	GSM900 + Wi-Fi + Bluetooth	0.648 W/kg	
Body-worn SAR	GSM900 + Wi-Fi + Bluetooth	0.847 W/kg	

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to take the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

**The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

**I cannot find my contacts**

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

**The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean

**I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

**The phone cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand, or increase their auto-check interval
- Exit background-running Java applications if they are not being used for a long time
- Deactivate Bluetooth when not in use

- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

**The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

**I cannot find my contacts**

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

**The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean

**I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

**The phone cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand, or increase their auto-check interval
- Exit background-running Java applications if they are not being used for a long time
- Deactivate Bluetooth when not in use

**My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability

**I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in **"My numbers"**
- Try later if the network is busy

<sup>(1)</sup> one touch 815D only.

<sup>(1)</sup> The using of webcam may vary according to the operating system of your PC.

## General information .....

- **Internet address:** [www.alcatelonetouch.com](http://www.alcatelonetouch.com)
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.

- **Address:** Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

**[www.alcatelonetouch.com](http://www.alcatelonetouch.com)**

Your telephone is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz) or UMTS in dual-band (900/2100 MHz).

## CEI588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: [www.alcatelonetouch.com](http://www.alcatelonetouch.com).

### Protection against theft<sup>(1)</sup>

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering \* 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

### Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

<sup>(1)</sup> Contact your network operator for service availability.

28

TCT Mobile Europe SAS - Siège social : 10 Avenue des Champs Pommés, Immeuble Le Capelin 92000 Nanterre France  
SAS au capital de 24 000 000 euros - RCS Nanterre 448 328 222 - Siret 448 328 222 000 30 APE 4802Z

29

### one touch 815D:

TCT Mobile	
Product / Produit :	EC declaration of conformity / Déclaration de conformité CE
Product Identification / Identification du produit :	ALCATEL ONE TOUCH 815 type Cordel 23M
We / Nous :	TCT Mobile Europe SAS 10 Avenue des Champs Pommés 92000 Nanterre
Decisions under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test values have been carried out. Conformity assessment procedure : series IV of the directive / Décisions sous notre seule responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/EC et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : série IV de la directive.	
Applied standards / Normes appliquées :	- Item 3.1 a (protection of the health and of the safety of the user) / Article 3.1 a (protection de la santé et de la sécurité de l'utilisateur) - EN 60950-1:2006A1:2009 - EN 62209-1:2006 - EN 62209-2:2009 - EN 300 340:2005-05-05, Council recommendation 1999/5/EC (Lay 99) - Item 3.1 b (protection requirements with respect to electromagnetic compatibility) / Article 3.1 b (exigences de protection en ce qui concerne la compatibilité électromagnétique) - EN 301 489-1 v1.8.1 (2008-04), EN 301 489-1 v1.3.1 (2008-11), EN 301 489-17 v2.1.1 (2008-09) - Item 3.2 (effective use of spectrum so as to avoid harmful interferences) / Article 3.2 (utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables) - EN 301 511 v1.8.2 (2008-05), EN 300 328 v1.7.1 (2008-10) - This product also conforms to the applicable requirements of the directive 2004/108/EC (electromagnetic compatibility) / Ce produit est en conformité avec la directive 2004/108/EC (compatibilité électromagnétique) - EN 60617:2001 v4:2006 - EN 60950-2:2007
- This product was tested with a Common Mobile Phone Charger which complies with below standards: / Ce produit peut être utilisé avec un chargeur universel pour téléphone portable conforme aux standards suivants :	- EN301 489-34 v1.1.1 (2010-10) - EN 62586:2010
Conformity of this product has been reviewed by the following Notified body. / La conformité de ce produit a été vérifiée par l'organisme de certification agréé suivant :	
American Certification Body, Inc. Suite C110, Whittier Avenue #715, 22101 McLean, Virginia, United States Identification number: 1989	TCT Mobile Europe SAS Immeuble Le Capelin 92000 Nanterre France SAS au capital de 24 000 000 euros - RCS Nanterre 448 328 222 - Siret 448 328 222 000 30 APE 4802Z
Date: 2012-11-30 Signature: 	Date: 2012-11-30 Signature: 
TCT Mobile Europe SAS / Deputy General Manager/DMG	TCT Mobile Europe SAS / Deputy General Manager/DMG

TCT Mobile Europe SAS - Siège social : 10 Avenue des Champs Pommés, Immeuble Le Capelin 92000 Nanterre France  
SAS au capital de 24 000 000 euros - RCS Nanterre 448 328 222 - Siret 448 328 222 000 30 APE 4802Z

30

## Telephone warranty .....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months<sup>(1)</sup> from the date of purchase as shown on your original invoice.

Batteries<sup>(2)</sup> and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months<sup>(1)</sup> from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.